**Consumer protection law :**

**Consumer : every natural or legal person who acquires, for a fee or free of charge, a good or service intended for end-use in order to meet his personal need or to meet the need of another person or animal Sponsored by him."**

**Intervener: every natural or legal person who intervenes in the process of offering products for consumption.**

**The process of product placement for consumption : "the process of product placement for consumption: the sum of the stages of production, import, storage, transportation, wholesale and retail distribution."**

**Product: each good or service can be the subject of a waiver for a fee or free of charge.**

**Commodity: every physical thing that can be waived for a fee or free of charge.**

**Service: all work provided, other than the delivery of the goods, even if this delivery is affiliated or supported by the service provided."**

* **Proactive consumer protection**
* **Commitment to the safety and cleanliness of food.**
* **Commitment to Product Safety.**
* **Commitment to conformity of products.**
* **The obligation of warranty and after-sales service.**
* **The obligation to inform the consumer**